VoiceObjects
all business is vocal



VoiceObjects Server™

Product Summary

- Carrier-grade true server architecture
- Failsafe administration of 24x7 operations
- Integrate voice services into existing IT infrastructure

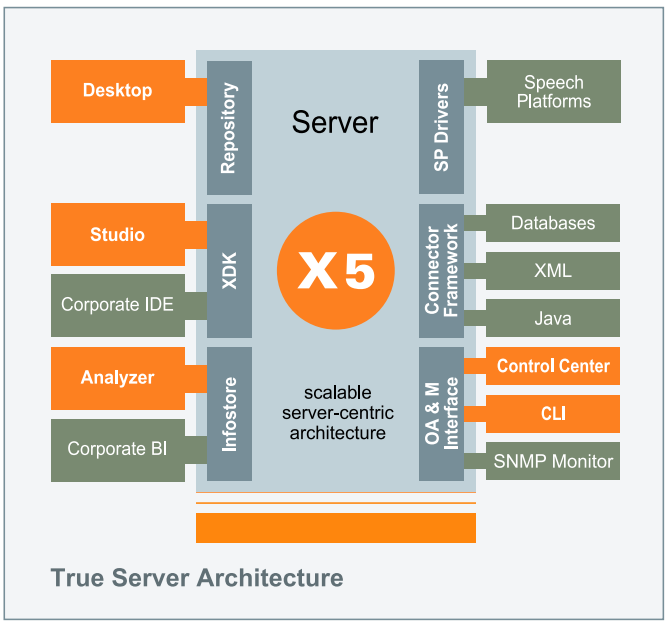
Solid foundation to operate on-demand voice business

VoiceObjects Server empowers organizations to efficiently manage the complexities involved in operating voice and DTMF applications. Whatever the current or future business requirements are, VoiceObjects Server provides a solid foundation on which enterprises can build and grow successful voice services.

VoiceObjects Server is the only carrier-grade voice application server that routinely processes millions of calls in live deployments - reliably, with the highest quality and using open-standard technology.

VoiceObjects Server – The Central Hub

VoiceObjects Server is the central hub of a complete life cycle approach to the management of voice or DTMF applications. It dynamically generates intelligent, personalized dialogs for each caller, based on pre-tested components –VoiceObjects®. VoiceObjects incorporate Voice User Interface best practices for an optimal caller experience, and they guarantee outstanding stability and performance. Application development investments are fully protected, as VoiceObjects Server runs all voice services on virtually all VoiceXML-enabled IVR platforms. In-depth dialog information can be logged to VoiceObjects Infostore and later analyzed to obtain comprehensive insight into how callers use applications.



True Server Architecture

Clear Benefits

Superior stability and performance

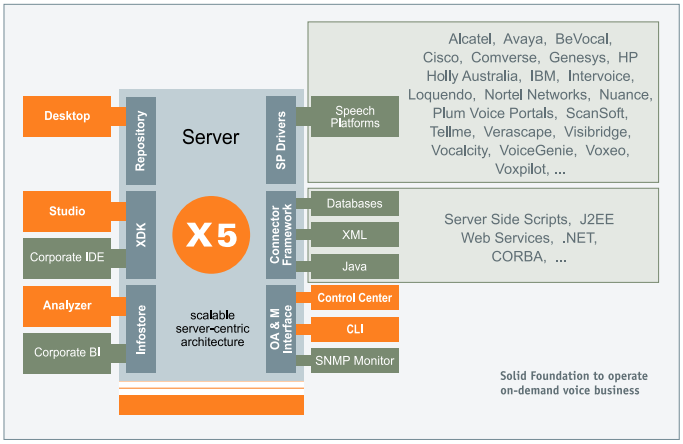
VoiceObjects Server provides unmatched stability, performance, and throughput. Its component-based architecture ensures seamless scalability and graceful handling of peak loads.

Failsafe 24x7 operations

Powerful operations, administration and maintenance functionality allows the efficient management of voice-service deployments, from ten to thousand of ports. Multi-layered code- and deployment-protection mechanisms optimize administrator effort and minimize TCO.

Fits into any existing infrastructure

VoiceObjects Server has broad support for all major operating systems, databases, and Web Application Servers and seamlessly integrates into existing IT environments. Through its sophisticated connector framework, all types of back-end systems can easily be connected. VoiceObjects Speech Platform Drivers ensure that VoiceObjects-based applications can run with all major VoiceXML-based IVR platforms.



Failsafe operations and administration

VoiceObjects Server is based on a distributed, redundant cluster architecture, so it easily scales from five ports for a small business to thousands of ports for a managed services platform. It is the only voice application server in the world offering full multi-service and multi-tenant capabilities.

Through its built-in Cluster Management, administration is effortless and failsafe, regardless of the size of the installation. One-click hot redeploy updates an application across an entire server farm, transparently ensuring that ongoing calls continue without interruption. Hot restore immediately reverts the system to a previous safe state. Built-in safeguard mechanisms prevent broken applications from being deployed. VoiceObjects Server can be monitored and administrated via its web-based Control Center, or via a Command Line Interface that integrates into system management frameworks, such as IBM Tivoli. Industry-standard SNMP is fully supported, so standard consoles, such as HP OpenView, may also be used. To protect voice service operations, integrated User Management ensures that only authorized personnel can access VoiceObjects Server. VoiceObjects Server allows the assignment of appropriate roles and privileges to every user involved in the voice application life cycle, and even allows the management of multiple tenants within a single VoiceObjects installation.

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Contact us and we will be happy to present more details about how your business can take full advantage of the unique capabilities of VoiceObjects' Voice Application Management System. Send email: **info@VoiceObjects.com**

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VoiceObjects X5 - The leading Voice Application Management System

Covering all phases of life cycle management for successful voice applications, VoiceObjects X5 consists of the following tightly integrated products:

- **VoiceObjects Server -**
  Central hub for carrier-grade, highly scalable voice application deployments
- **VoiceObjects Desktop -**
  Browser-based graphical design and system monitoring environment
- **VoiceObjects Infostore -**
  Statistics engine and repository for statistical tools and detailed analysis
- **VoiceObjects Analyzer -**
  Analytical portal for standard and customized real-time analysis
- **VoiceObjects XDK -**
  XML-based interface to VoiceObjects X5 for third-party IDEs

VoiceObjects is committed to open standards, such as VoiceXML and SALT, and is a member of the W3C, the VoiceXML Forum, and the SALT Forum

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